

Government of West Bengal
Department of Planning & Statistics
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Memo No. 60-DS/PS/2022-2023

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ORDER

After the initial introduction of the “Duare Sarkar - Government at the Doorstep” (DS) campaign by the State Government on 1st December 2020 and Paray Samadhan (PS) on 2nd January 2021, and the overwhelming response of the citizens, the State Government took a decision to organize DS & PS campaigns twice a year from the Financial Year 2021-22, as a part of its usual administrative calendar. Already Four Editions of DS & PS have been held in the State and over time, the number of services/schemes offered in the campaign have increased from 12 to 24. The number of Departments involved over time has also increased and now there are 16 Departments which are directly involved in the campaign.

The recently concluded Fourth Edition, the first campaign for FY-2022-23, drew more than 59 lakh people and delivering more than 65 lakh services. Innovation in the form of Mobile DS camps was introduced for reaching habitations in far flung and inaccessible areas. Thus far, more than 8.09 Crore people have attended more than 2.89 lakh community level outreach camps and more than 5.59 Crore services have been delivered to citizens at their doorsteps, clearly demonstrating the popularity and continued demand of the DS & PS by citizens.

The State Government has decided to hold the fifth edition of DS (being the 2nd in the current fiscal 2022-23) as per the following schedule:

Period	Activity
1 st – 30 th November 2022	Holding of Duare Sarkar Outreach Camps
1 st - 15 th November 2022	Acceptance of Applications under Paray Samadhan in the Outreach Camps
Enquiries will be started on the receipt of applications and Services Delivered through Camps	
31 st December 2022	Disposal of all applications received

It has further been decided that twenty-five (25) schemes / services involving 16 Nodal departments will be provided during the campaign as follows:

SI No	Name of Scheme/Services	Nodal Department
1	Khadya Sathi	Food & Supplies
2	Swasthya Sathi	Health and Family Welfare
3	Caste Certificates to SC, ST & OBCs	Backward Classes Welfare
4	Sikshashree	Backward Classes Welfare & Tribal Development
5	Taposhili Bandhu	Backward Classes Welfare
6	Jai Johar	Tribal Development
7	Kanyashree	Women & Child Development and Social Welfare
8	Rupashree	
9	Manabik	

10	Krishak Bandhu	Agriculture
11	Aikyashree	Minority Affairs & Madrasah Education
12	Lakshmir Bhandar	Women & Child Development and Social Welfare
13	Student Credit Card	Higher Education
14	Banking related including opening of Bank accounts and linking of bank accounts	Finance
15	AADHAAR Related	Home & Hill Affairs
16	Mutation of agricultural land and minor correction of land records	Land & Land Reforms
17	Bina Mulya Samajik Suraksha Yojna	Labour
18	Applications for Disability Certificates	Health and Family Welfare
19	Matsyajeebi Credit Card	Fisheries
20	KCC (Agriculture)	Agriculture
21	KCC (Animal Resources Development)	Animal Resources Development
22	Artisan / Weaver Credit Card	MSME
23	SHG Credit Linkage	Panchayats & Rural Development
24	Agriculture Infrastructure Fund - receipt, process & issue of sanctions against individual applications	Agriculture
25	Registration of Fishermen	Fisheries Department

The following instructions will also be adhered to by the concerned authorities at various levels:

1. 20% of all camps will be in mobile mode after due exercise for assessing local need and level of coverage in the past.
2. District administration will ensure that special camps will be organised for covering habitations in all remote locations and tribal areas.
3. All camps to be organised in a festive atmosphere with the involvement of SHGs and local artisans.
4. Districts will plan outreach camps to co-locate them with the existing / traditional local melas of the areas or additional melas can also be organised.
5. All districts are to start preparatory activities in terms of planning for the forthcoming campaign.
6. Departments that organise Melas as part of their normal activities during the winter period will ensure that there is convergence between their programmes and Duare Sarkar outreach camps are also provided in their melas.
7. All Departments concerned shall finalise their citizen-friendly Standard Operating Procedures and start preparatory work for the ensuing Duare Sarkar to ensure that every citizen can benefit from this flagship initiative of the State Government.
8. No camps will be held on Sundays and public holidays (8th and 15th November 2022).


 Chief Secretary